

GUIDANCE NOTE – BE PREPARED

Taking precautions beforehand can reduce the impact of emergencies.

Identify any of your neighbours who may be disabled or elderly who would benefit from your assistance.

PERSONAL

- Do maintain **your Emergency Contact List** (see example below) summarising important phone numbers.
- Ensure you have a **telephone connected** directly to the **Openreach (BT) socket**.
(Remote, cordless, portable phones will **not operate** during **power cuts**).
Alternatively, have a mobile phone and an emergency battery operated charger.
- During **failure of electricity supply** access to the **internet via Wi-Fi** will be **interrupted**. If necessary use a smart phone or similar on a mobile phone network.
- Have a **battery operated radio** for listening to local radio stations.
- Have a **reliable torch** and supply of **spare batteries**.
Candles and oil filled **lamps** should **only be used under adult supervision** and away from **animals and young children**.
- Keep a limited **supply** of bottled **drinking water**.

HOME

- Know the **location** of **water supply isolating valves** (hot & cold).
- Know the **locations** of electricity **mains trip switch**, isolating switch and consumer units (circuit-breakers or fuses).
- Know the **location** of **mains gas isolating valve**.
(Placing labels on valves, switches, taps that may need to be turned off makes them easier to find in an emergency).
- Consider having camp cooking equipment available. **Barbeques or gas stoves should only be used outdoors**.
- To **conserve heat** during emergencies (and otherwise) **install insulation, draft proofing and double glazing**.

GUIDANCE NOTE – BE PREPARED - EMERGENCY CONTACT LIST

REMEMBER **YOUR CORDLESS TELEPHONE WILL NOT WORK**
IN THE EVENT OF A POWER FAILURE
 ENSURE **YOU HAVE AT LEAST ONE CORDED LANDLINE PHONE CONNECTED**

NATIONAL / LOCAL

Emergency Services	999
Electricity Emergency / Power Cuts	0800 072 7282
Gas Emergency	0800 111 999
Thames Water	0845 9200 800
Floodline	0845 988 1188

Non Emergency	101
NHS24 Non Emergency	111
(also access to out of office GP service [WestCall])	

Police		0845 8505 505
West Berkshire Council	Office Hours	01635 42400
	Out of Office Hours	01635 42161

HOME

Telephone Supplier

Home Insurance Company

Home Breakdown Services

PERSONAL SAFETY

Doctor

Work

School(s)

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Emergency Friend(s)

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USEFUL WEBSITES

Electricity	www.ssepdc.co.uk
Gas	www.sgn.co.uk
Water	www.thameswater.co.uk
Cold Ash PC	www.coldash.org.uk